

Deep Dive Follow up Session

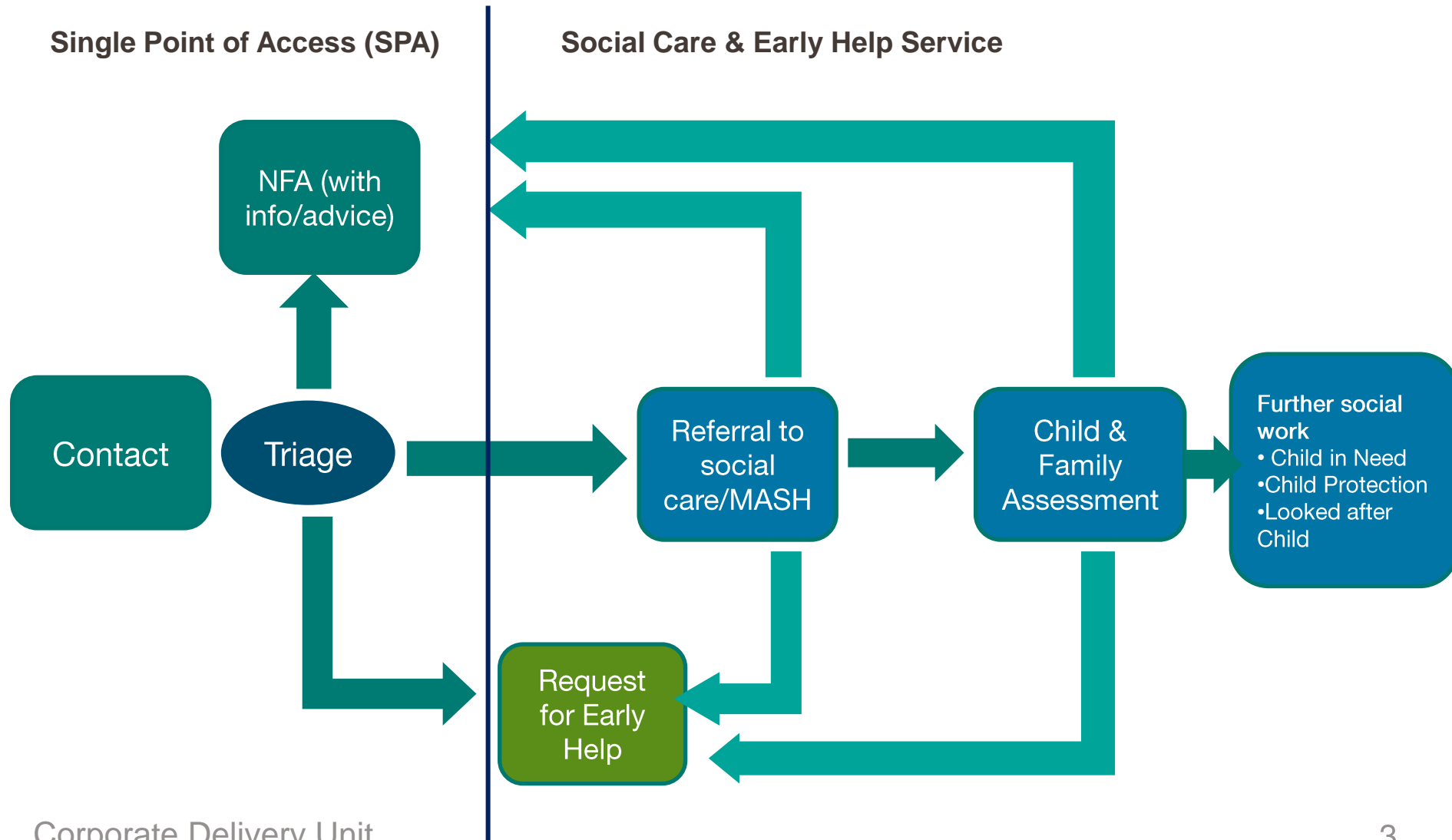
Children's Single Point of Access

Corporate Delivery Unit

September 2016

Operating Model

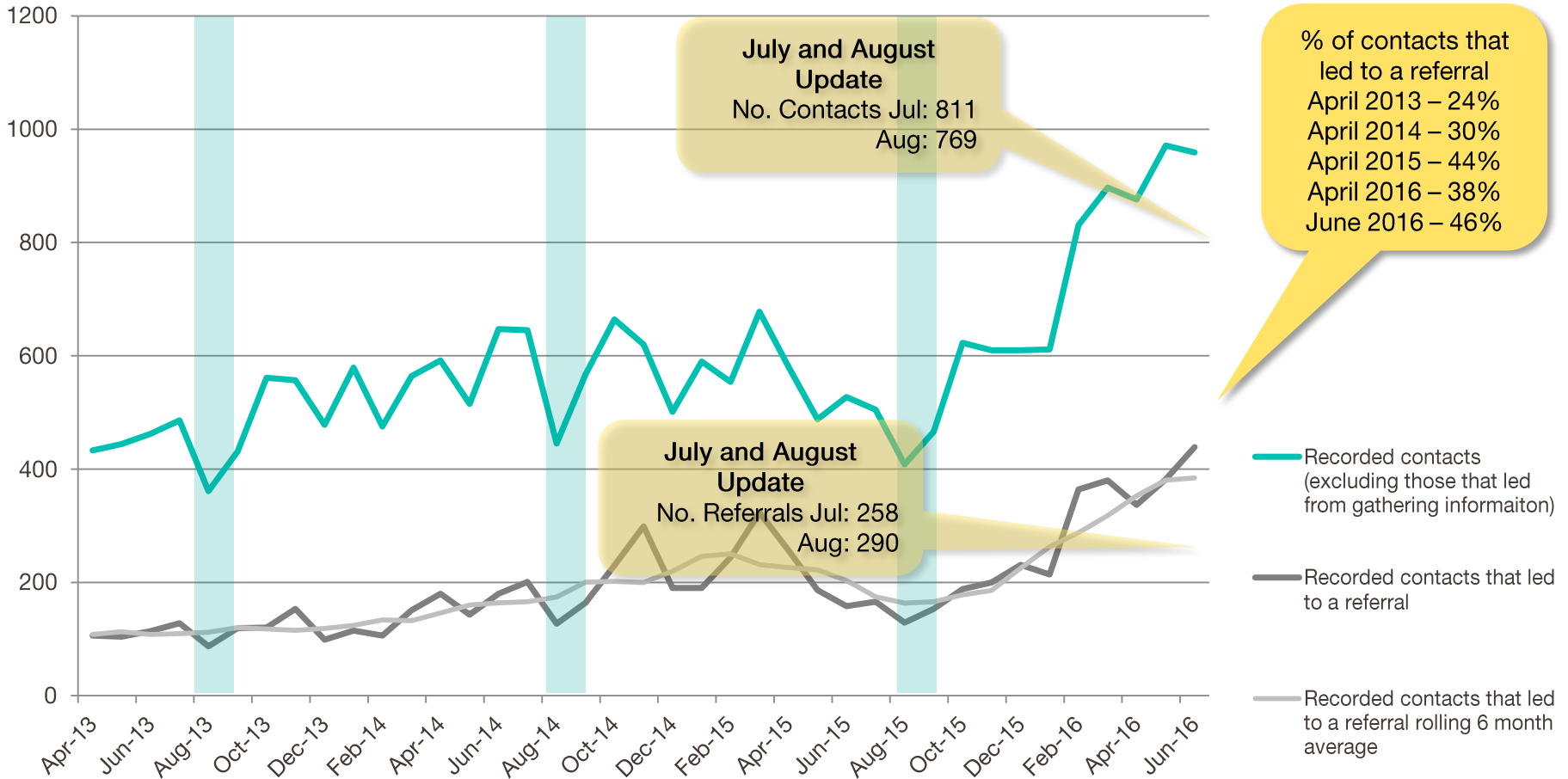
Current Operating Model



Contact to Referral

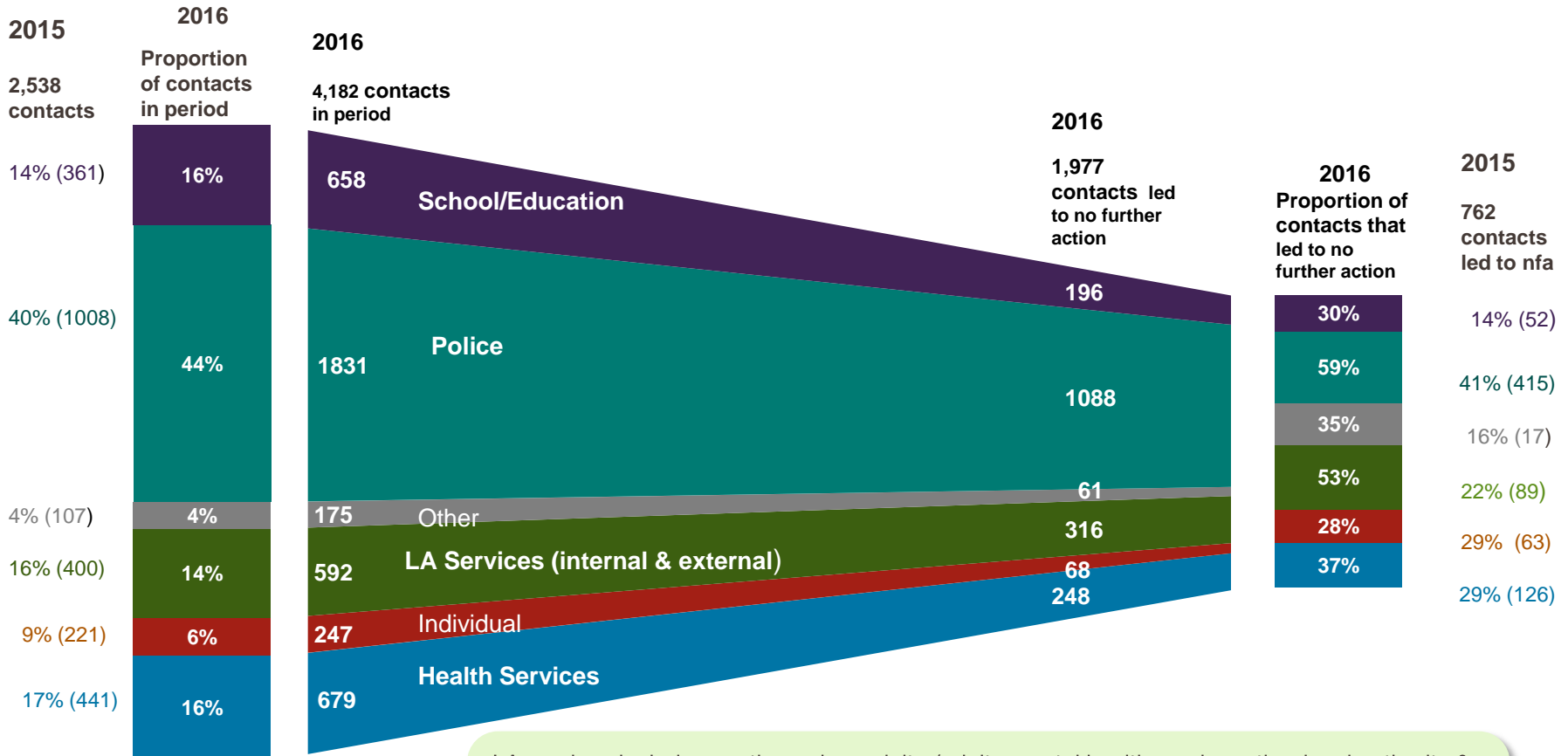
There has been marked increase in the number of recorded contacts since February 2016

Number of recorded children social care contacts and recorded contacts that led to a referral
April 2013 to June 2016 (excluding contacts that led from gathering information)



The proportion of contacts leading to no further action has increased, 47% led to no further action between February and June 2016 compared to 30% in 2015

Children social care contacts by source February - June 2016

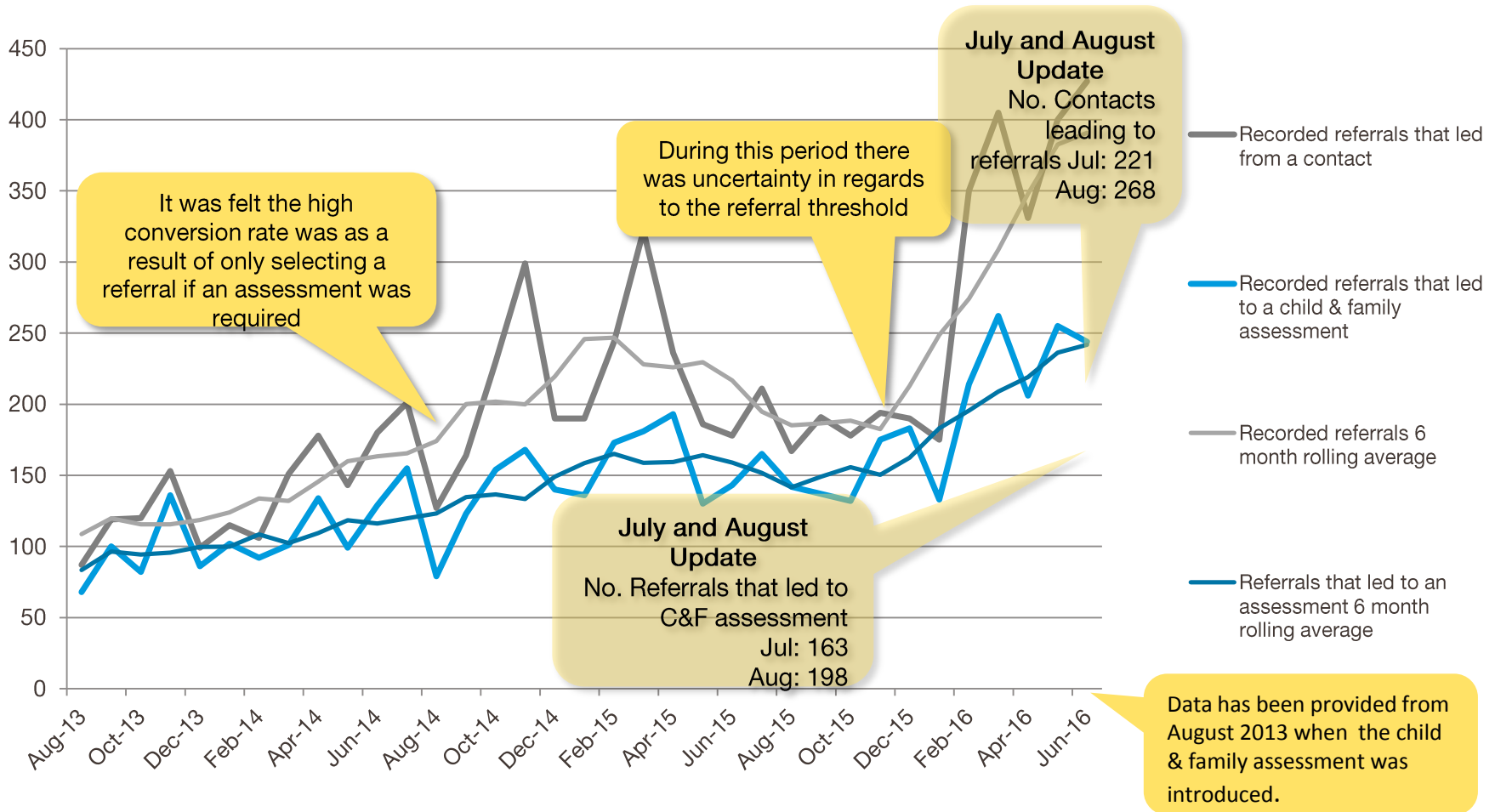


LA services includes youth service, adults /adults mental health service, other local authority & other council departments. It does not include housing, there were 75 contacts from housing or housing association between February – June 2016 of which 50 led to no further action.

Individual includes Haringey employee, self referral, neighbour/friend, relative/house member, MP and member of public.

Whilst the number of recorded referrals has increased since February 2016, the proportion resulting in a child and family assessment being undertaken has started to reduce

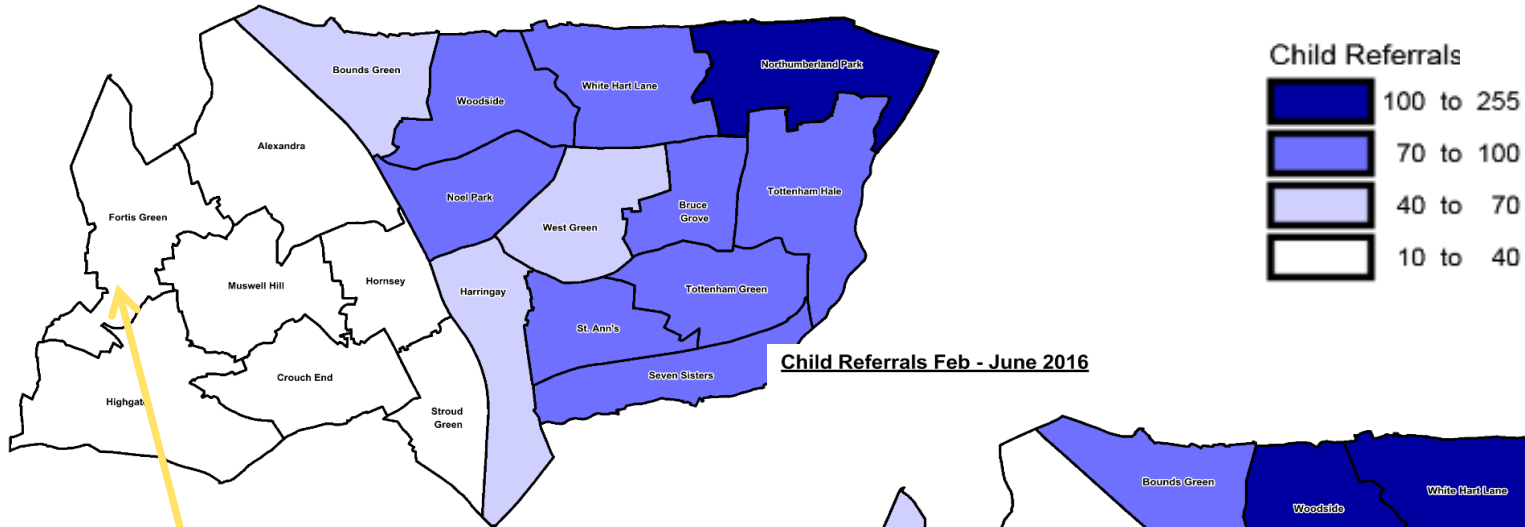
Number of referrals that led to a child and family assessment August 2013 - June 2016



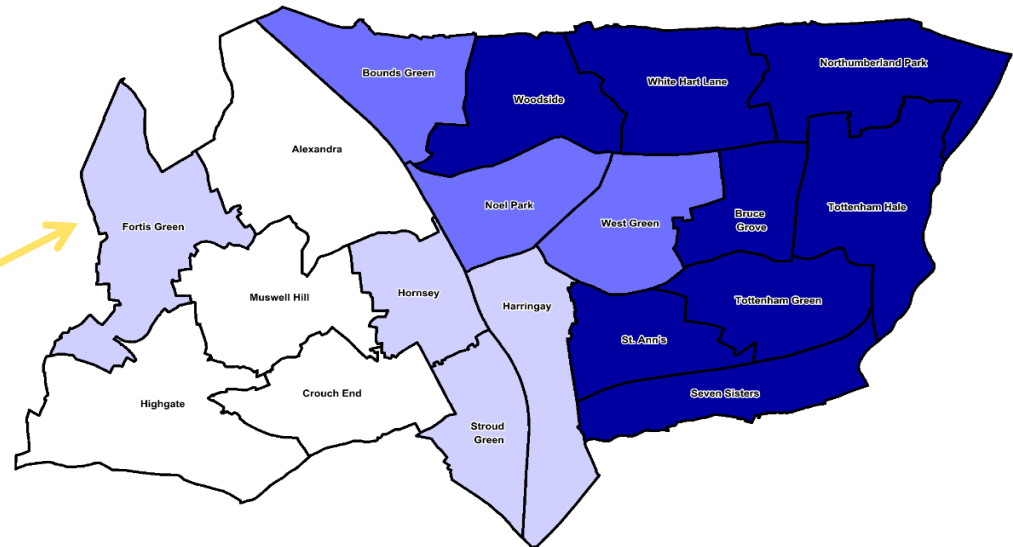
Although the numbers of child referrals has increased in period the proportion of referrals by home address ward remains similar to the profile in 2015

Child Referrals Feb - June 2015

Number of child social care referrals by ward February – June 2015/16



Child Referrals Feb - June 2016

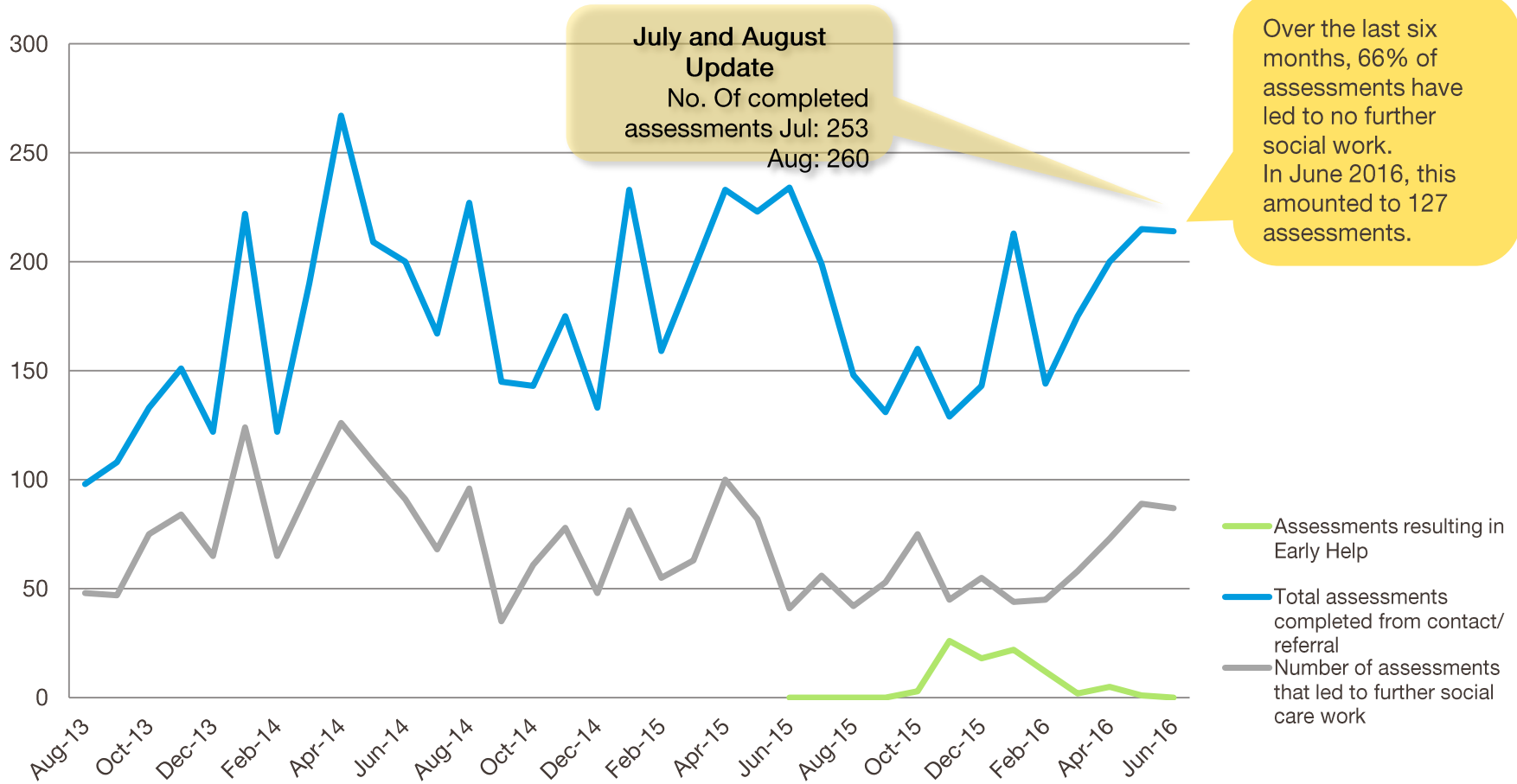


Child social care referrals with a home address in Fortis Green accounts for 2% of referrals between February and June

Assessments

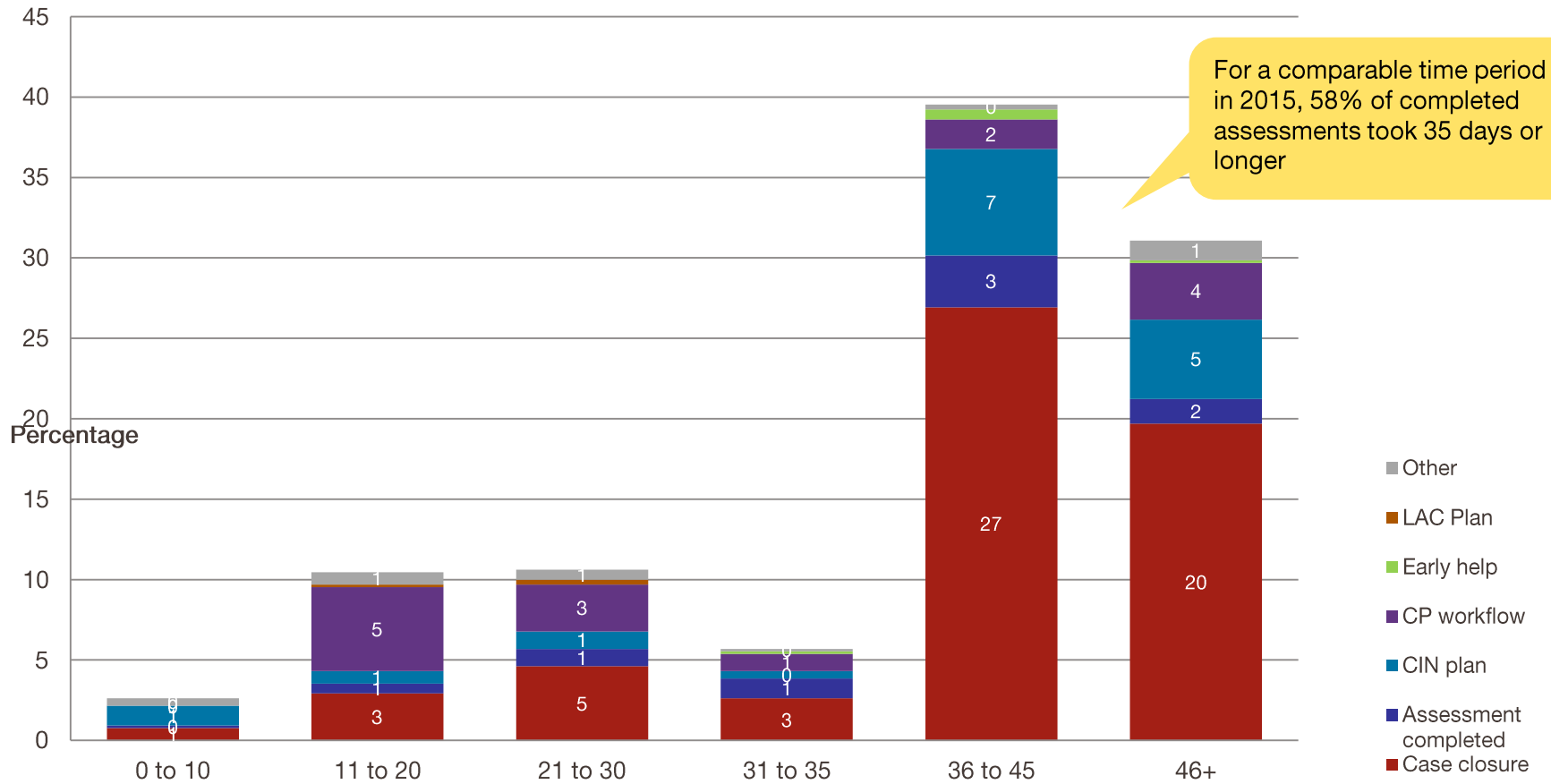
As seen in the first deep dive, a significant proportion of assessments do not lead to further social care intervention

Child and family assessments completed from contact/referral August 2013 - June 2016



70% of assessments took over 35 days to be completed, including a large number that proceed to case closure

Child and family assessments with a referral as a proceeding step
April - June 2016



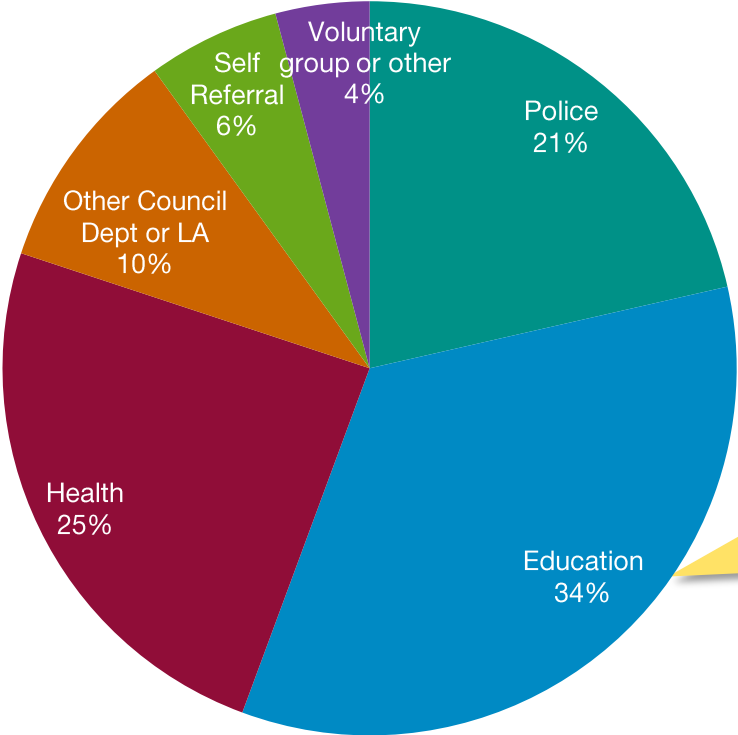
For a comparable time period in 2015, 58% of completed assessments took 35 days or longer

Early Help

31% of requests for an early help service are a direct result of a step down from children's social care. Excluding these, one third of contacts are from education

Early help requests by contact source excluding social care step downs October 2015- June 2016

31% of requests for early help were social care step downs.
Of these:
42% (103) from referrals
30% (72) from assessments
28% (67) from case closures



For comparison, contacts into the SPA between February – June 2016, 44% were from police, 16% were from education & 16% were from health

A snapshot of early help cases shows over 40% of more recent requests, the family did not take up the early help offer

Snap shot of cases as at end of May 2016

